USER <u>MANUAL</u>

Stealth Touch Charger

up to 12.0A Charging up to 20A Discharging 1-4 cells LiPo / LiFe 1-10 cells NiMH / NiCd

#91555

for distributor address, see packaging

www.nosram.com

Technical Data

Dimensions	[mm]	158x172x68
Weight	[g]	720
Input Voltage	[DC]	11-15V
Charging Capability	LiPo/LiFePo NiMH/NiCd	1 - 4 cells 1 - 10cells
Charge Current	[A]	0.1 - 12.0
Max. Charge Power	[W]	120
Trickle Current	[A]	0 -0.50
Delta Peak	[mV]	1 - 200
Integrated High-Performance Balancer		yes, 2S - 4S
Autostart Timer	Autostart Timer	
Discharge Current	[A]	0.1 -20.0 (+ 35 Pulse)
Discharge	LiPo/LiFePo	2.0 - 4.2V/cell
Cut-Off Voltage	NiMH/NiCd	0.7- 13V
Max. Dischg. Power	[W]	150
Specifications subject to	change without no	itice.

Storage Charge Mode	yes, adjustable
Cycle Mode	yes, adjustable
User Profile Memory	5
Graphical Touchscreen LCD	yes, red backlit
Acoustic Signal Type	Buzzer
Finish Melody	adjustable
3-Way Protection-System	yes
DC Input Connection	4.0mm connector
Output Connection	4.0mm jacket
Charge Wires	Included (2x)
Brushless Motor Sensor Port	yes
Hall Sensor Port Hardware	yes, included
RX Generator (ESC + Servo Check)	yes
Voltage Calibration Mode	yes
USB Connection	yes

Connections

Input Connection (backside of charger, no picture): connect your Stealth Touch to a suitable DC powersupply with 11-15V output voltage and a minimum of 12.0A output current. Caution: Be careful with correct polarity!



Output Jacket: connect battery to be charged to the 4.0mm jacket, using supplied charge wires *Caution:* Be careful with correct polarity!

Balancer Connector: high-performance integrated Lixx balancer for 2S to 4S packs using EHR balancing

Temperature Sensor (optional): connect the optional temperature probe to measure battery tempeoptiona rature.



USB Connection: connect to PCB using the supplied USB-cable. To be used for firmware updates.

Brushless Motor Sensor Port: a fantastic feature which allows you to check your brushless motors sensors and even measure motor rpm! In combination with the built-in receiver simulator port.

RX Simulator Port: you can even check speed-controls and servo's for correct function!

15A Fuse: input fuse for protection, only replace with another 15A fuse (blue colored housing) and no other types as these would not offer protection or correct function!

Connections: make sure you use high-quality wire and connectors for maximum accuracy, a poor connector or poor wire may create heat and affect the accuracy,

Balancer Connection

The **Stealth Touch** contains an integrated competition balancer for 2S to 4S LiPo- and LiFe-batteries using EHR balancing connector. Please refer to drawing (also like that on charger) for correct polarity; minus (black wire) is always on the far right side of the plug as shown on drawing. The balancer equalises the cells, during charge- & balance-function, this results in higher performance and higher cycle-life.

Caution: Avoid incorrect connection as in the worst case this may result in damage to the battery and/or charger!



Factory Defaults

The **Stealth Touch** comes with 5 pre-set user profiles, but you can also alter those and prepare 5 individual user profiles and even name them as you like. This means you can customize 5 personal charge profiles individually and store them for later use. The active profile P1 to P5 and it's name is indicated in the headline of the main menu.

User Profile	P1	P2	P3	P4	P5			
CHARGE SETTINGS:								
Chg Mode	LiPo	LiFe	LiPo	LiPo	Linear			
Current	6.0A	6.0A	6.0A	2.0A	4.0A			
Pack Volt	7.4V / 2S	6.6V/2S	3.7V / 1S	11.1V / 3S				
D-Peak					20mV			
Trickle					Off			
Safety Time	120min	120min	120min	180min	90min			
	40°C	40°C	40°C	40°C	55°C			
DISCHARGE SETT	INGS:							
Current	20.0A	20.0A	20.0A	2.0A	10.0A			
Pack Volt	7.4V/2S	6.6V/2S	3.7V / 1S	11.1V / 3S				
Cutoff Volt	3.2V/C	2.2V/C	3.2V/C	3.2V/C	5.4V			
Cut-Temp	60°C	60°C	60°C	60°C	70°C			
OTHER SETTINGS:								
Profile Name	2S-LiPo 6A/20A	2S-LiFe 6A/20A	1S-LiPo 6A/20A	3S-LiPo 2A/2A	Linear 4A/10A			
Signal Min		1000 2000 On 15sec						
Signal Max								
Button Sound								
Finish Sound								
Finish Melody								
LCD Contrast		7						
Temp Scale °C								

thank you for your trust in this Nosram product. By purchasing a **Nosram Stealth Touch**, you have chosen a high-performance product which has the latest technology incorporated including the following High-Tech features: Professional Multi-Function System (Charge, Discharge, Cycle, Balance, Motor/ESC/Servo Check) • up to 12.0A Charge Current • LiPo • NiMM • NiCd • Touchscreen Graphics LCD Display • 25-Year Warranty
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Please read the following instructions carefully before you start using your charger. This user guide contains important notes for the installation, the safety, the use and the maintenance of this product. Thus protecting yourself and avoid damages of the product.

Proceed according to the user quide in order to understand your charger better. Please take your time as you will have much more joy with your product if you know it exactly. This user manual shall be kept in a safe place. If another customer is using this product, this manual has to be handed out together with it.

Touchscreen Usage

The programme structure is logical and intuitive, therefore most users can familiarise with the usage and functions without even reading the manual, but it is obviously strongly recommended to read this manual in order to achieve maximum perfor-mance from the StealthTouch and make best use of all of it's great features.

You can either use your finger or the included plastic pen to use the touchscreen, make sure you only use very light pressure to activate the functions as too high pressure may damage the display!



Adjusting the settings and hoping through multi-page menu:



To allow more clean screen and more useful information, the buttons will be hidden during many active functions. Simply touching the screen anywhere will make the buttons visible again. After a short while of no use of the screen, the buttons will hide again automatically. Bu screen anywhere)

It	tons Hidden:		Buttons visible again	i (after brief	ly touching
	XXXX CHARGE	02m30s	XXXX CHARGE	02m30s	
	Capacity	250mAh	Capacity	250mAh	
	Current	6.00A	Current	6.00A	
	Voltage	7.82V	Voltage	7.82V	
	Resistance	0.0mΩ	Resistance	0.0mΩ	
	Temperature	0.0°C	Temperature	0.0°C	
			NEXT 🔽 🖌	STOP	

How to adjust the current on the fly?

The **Stealth Touch's** current (charge or discharge) can be adjusted during use. Touch the current value on the screen, the characters will become inverse (black background) and then use the up/down arrow keys to adjust the current to your desired value without interrupting the active process.

Important: This change is not saved in memory, next time you use this function the settings from the memory will be used.



How to change the profile names?

Keep headline pressed in main menu, this brings you into the function to alter the active profiles name





Programme Structure - Setup

After powering up your Stealth Touch you are in the main menu where you can scroll through all functions (Charge / Discharge / Cycle / Balance / View Last Data / Config / Motor-ESC-Servo) and either start the required process by press "START" button or access the particular functions setup by pressing "SETUP". All the functions and our recommendations are explained in detail on next pages.



NEXT 🔽 🔺 SET

Charge Process

CHARGE START

Autostart :

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The Stealth Touch can charge LiPo, LiFePo, NiMH and NiCd batteries and incorporates the designated charge algorithms for each particular cell type for best performance, reliability and safety with up to 12.0A charge current. Please always follow your battery manufacturers recommendations for maximum allowed charge current and make sure you always use the correct "Chg Mode" setting for the battery you want to charge, as wrong setting may result in damage to the battery! P1 PROFILE NAME P1 PROFILE NAME P1 PROFILE NAME P1 PROFILE NAME



Autostart: This handy feature lets you preselect when you want to start charging your battery with the Stealth Touch. The Autostart Timer is adjustable from 0 - 99min. If you stay in the "Autostart Display" for longer then 30sec without setting a value, the charging process will start automatically. Omin

Storage Charge: Never store your batteries completely empty as this will harm them and lower their performance. Due to this fact, the Stealth Touch features a "Storage charge" mode. With this function, you can set a fixed voltage (vor Lixx batteries) or fixed capacity (for Nixx batteries) value and the battery will be partially charged or discharged (in case of Lixx) exactly to this level. Thus you can always perfectly prepare your battery for storage, if you want to store them over a longer period of time. Our recommendations: NiMH/NiCd: 50% of nominal capacity *** LiPo: 3.8V/cell *** LiFe: 3.4V/cell Storage Charge xxxx : 0.0x START



CHARGE - explanations:

Charge Algorithms: the Stealth Touch contains highly accurate charge profiles for each type of battery. Make sure you always use the correct "Chg Mode" setting for the battery you want to charge, as wrong setting may result in damage you always us to the battery!

- → charging using the CC/CV-charging method. With this charging method, the battery gets charged with a constant current first. As soon as the battery voltage reaches the max. allowed charging voltage per cell (for example, LiP6 4.2V and LiF6.3.V), the charger automatically reduces the charging current till the battery LiPo/LiFe is fully charged
- NiMH/NiCd → charging with constant current (Linear- or Step-Mode!) + delta-peak detection. This is the most popular charging method for NiMH/NiCd-batteries in competition

Charge Current: The charge current can be set from 0.1 to 12.0A, for racing cells (Sub-C size) in LiPo, LiFe and NiMH technology you can usually use 1.5C charge rate (e.g. 7.5A for a 5000mAh pack) with no problem. However, for lower grade cells and receiver-/transmitter battery packs you should use a lower charge current and should follow your battery manufacturer's recommendations.

LiPo/LiFe pack voltage: The packs rated voltage for LiPo/LiFe batteries must be set according to the packs rating.

Linear Charge: the most common method for NiMH/NiCd cells, a constant current from beginning to end of charge process, the easiest method for charging.

Step Charge: should only be used by experienced racers and only for NiMH cells

You may select special charging methods for 1st to 3rd step (4th step is fixed to linear!): = Linear charge	PI CHARGE [1/2] X Chg Mode : Step 1st: 1.0A/0.1AH 2nd: 4.0A/1.0AH 3rd: 8.0A/4.0AH 4th: 4.0A/5.5AH	Current and capacity for 1 st step, should be a low value for current and capacity (1.0A and 0.1Ah is our sug- gestion) 2 ^{std} step current can be higher, we suggest to charge for 25% of batteries nominal capacity with 1C charge.
$\Pi = Impulse - charges with 1.5x of selected current for short periods.$	P1 CHARGE [2/2] X DPeak : 15mV Trickle : 0ff Safaty Time : 120mi	3 rd step, this current you can set fairly high (up to 2C charge rate), only charge to 75% of batteries nomina capacity with this rate. 4 th step, use lower current again to end of charge for
∐ = Reflex - charges with short discharge spikes every few seconds.	Cut-Temp : 50°C	accurate peak detection and best performace. Set capacity for this step to ~110% of nominal capacity. Same settings on the second screen of "Step Char- ging" as for normal linear charge of NiMH/NiCd cells!

Delta Peak: With NiMH/NiCd-batteries, you only obtain the optimum battery performance by slightly "overcharging" the battery. In real terms, it will not be overcharged, but charged to an optimum level. The battery voltage drops at the end of the charging process (deita). The hister of the drop (deta peak) is adjustable in the range between 1 - 200mV. The higher the value, the hotter the battery will be at the end of the charge. We recommend to start with the works-default settings. Note: The adjustable Delta-Peak value applies to the whole battery pack and not to one single cell!

Trickle Charge: This current, which flows after delta peak cutoff, is adjustable from 0.0 - 0.5A to achieve the highest possible voltage for NiCd cells. Set this function to "Off" for NiMH cells. Alternatively you can use the Auto Trickle Function possible voltage for NiCd cells. Set this for an automatic Trickle Charge setup.

Temperature Sensor: there is an optional temperature sensor available, so you can monitor the battery temperature during charging and discharging. As it's normally not required for most users, we didn't include it with the charger as it would have only increased cost for everyone. When no sensor is connected, display will indicate "0.0°C"

CHARGE - further screens: during running charge process there is additional information available, by pressing "NEXT" button you may access those. The available screens are (you jump to next by pressing "NEXT" again): - Voltage of each cell in pack (if balancer is used!), for description see section "Balancer". - Internal resistance of each cell in pack (if balancer is used!), for description see section "Balancer". - Data View screens, , for description see section "View Last Data".

View Last Data

The **Stealth Touch** allows to view the stored data of the last 11 processes (charge, discharge or cycle). You can access the same data also during any operation (charge, discharge, etc) by pressing the "NEXT" button, this means you can view the stored data from a previous operation during actual use! The last operation is always the memory "O".

PI PROFILE NAME	P1 DATA VIEW [1/3] X Input : 0.000v Charger's input voltage Output : 0.000v Voltage at output socket Batt.Temp : 0.00v Actual battery temperature Max Temp : 0.00v Maximum temperature which battery reached Resistance : 0.0mo Internal resistance of battery
charge time peak voltage at end of charge charge capacity	CYCLE DATA 0 [2/3] X using up/down arrow keys allows you to scroll through the stored 11 cycle data's (number is indicated in headline, 0 - 10). -Chg- -Dischg- 000m00s 000m00s 0.000va discharge time 000.0Ah 0000.0Ah average voltage during discharging NEXT Image: Character of the stored capacity
	GRAPH VIEW [3/3] X 0:00:00 0:00V Gr=V here you can view the charge or discharge curve of the selected data and can even select different curves, zoom into the curve, etc as explained below (this is only useful for experienced users!) 0:000vc 0:000v =A 0x
press curve to activate measurement line, which— can be moved with up/ down buttons. middle point of Y-axis —	DATA_VIEW_3/3/31 you can display three different parameters as a curve and you hop through them by pressing circled area briefly (V = voltage, l = current, T = temperature 0.00:00 0.00V GC=V you can display three different parameters as a curve and you hop through them by pressing circled area briefly (V = voltage, l = current, T = temperature 0.000V c 0.000V = A 0X Resolution of Y-axis (voltage, current or temperature),, =A* automatic setting Xou can display three different parameters as a curve and you hop through them by pressing circled area briefly (V = voltage, l = current, T = temperature)

Discharge Process

The adjustable high-performance discharge circuit (0.1 to 20.0A + 35A Pulse discharge) can be used for 1-10 cells NiMH/NiCd- and 1-4 cells Lixx-packs. The **Stealth Touch** informs you about all the data relating to the battery pack, e.g. discharge time, capacity, average voltage and internal resistance. By discharging your battery pack on the **Stealth Touch**, you obtain vital information about remaining capacity for optimizing your motor or gear ratio for the next run. This also maintains your battery packs in good condition.



DISCHARGE - explanations:

Discharge Current: The discharge current can be set from 0.1 - 20.0A and 35A pulse. If not otherwise specified by the battery manufacturer, the max. discharge current can be set to 20.0A, sub-C size" LiPo, LiFe and NIMH racing cells. However, lower grade cells and receiver-/transmitter battery packs you should use a lower the discharge current and should follow your battery manufacturer's recommmendations.

Cut-Off Voltage: The cut-off voltage can be adjusted for all types and numbers of cells. We recommend a cut-off voltage of 0.9V/cell with NiMH/NiCd-batteries and 3.2V/cell with LiPo-batteries.

As an example: - 5.4V for a 6-cell NiMH/NiCd-pack - 6.4V for a 2S LiPo-pack.

Temperature: by using the optional temperature sensor, you can set a maximum temperature which the battery is not allowed to reach during discharging. If battery reaches that temperature, the discharge process will be stopped.

Discharge Wattage limitation: limited to 150W (Watts = Voltage x Current / e.g. for 7.4Vx20A = 148W)), this means packs with higher then 7.4V can not be discharged with 20A but the charger will automatically set the highest possible current by itself during discharging.

Balance

You can simply balance your 2S to 4S LiPo- and LiFePo-batteries using the integrated balancer. The **Stealth Touch** indicates voltage and internal resistance for each cell in your pack.



DISCHARGE - further screens: during running discharge process there is additional information available, by pressing "NEXT" button you may access those. The available screens are (you jump to next by pressing "NEXT" again): Voltage of each cell in pack (if balancer is used!), for description see section "Balancer".
 Internal resistance of each cell in pack (if balancer is used!), for description see section "Balancer".
 Data View screens, , for description see section "View Last Data".

Cycle

This fully automatic cycling/matching function allows you to determine the actual performance of your packs. Battery packs change during their lifespan or different batteries may vary slightly. Use the **Stealth Touc**h to detect the actual quality of your pack, this prevents nasty surprises. The _Cycle⁺ function can of course be used for all types of cells.

The "Cycle" mode uses the charge and discharge values of the currently selected programm, stored under "SETUP" and is of course fully adjustable in regards of sequence and pause/delay times between the different operations of the cycle

- function as well. At the end of the process, the packs "performance" will be indicated to you by informing you about:
 - Discharge Capacity in mAh Discharge Time

NEXT 🔽 🔺 SET

Average Voltage during discharging
 Internal resistance



Р1

Automatic Cycle: values as selected in Setup, the screens look iden-tical as during regular charge- or discharge operation but additional text reminds you that you are in "Cycle" mode.



Motor - ESC - Servo - Check

The Stealth Touch incorporates a fantastic feature which allows you to check your brushless motors sensors and even measure motor rpm! In combination with the built-in receiver simulator port you can even check speed-controls for correct function. The receiver simulator port also allows the check and centering of servo's.



Speed Control Setup: you need to make your regular speed-control setup, so the speed-control learns the Stealth Touch's neutral, full throttle and full brake points, if you want neck vour speed-con

Speed Control On/Off Switch: some speed-controls need to have on/off switch in Off position, when connecting to Stealth Touch (as it supplies it's own BEC!). So please make sure you test with switch in "OFF" position first and if all works as it should this is fine for your speed-control. If your speed-control is dark when in off position, you should try on "ON" position.

Connection - BL Speedo & Motor Check (incl RPM):



connect a brushless motor direct to the "BL Mo-tor Sensor Port" using a standard brushless motor

sensor wire. The sensor check is simple as the sensors get measured while you rotate the shaft by hand!

connect speed-control direct to connector port, be careful with correct polarity (black, minus must be on right side)



To sensor connector

of Stealth Touch or

speed-control

To sensor connector of Stealth Touch or speed-control.

Connector marked "SENSOR", must be connected to motor. Important: Connecting speed-control or Stealth Touch to this "SENSOR" connector will result in malfunction!!!



Important: the Stealth Touch only simulates the receiver signal and measures your motors RPM, it does not provide the power to run the speedo/motor and a separate battery is still needed.

Basically you connect everything as you would do in your car, with the only exception beeing the Y-Hallsensor-Splitter (as shown left + below) + that you connect the speed-controls receiver lead to the Stealth Touch instead of vour receiver

You can do this measurements with the speed-control, motor and battery installed in your car as well



The voltage calibration allows you to adjust your **Stealth Touch** to the battery limits of your federation or to actually match the voltmeters reading which the particular device reads in technical inspection. This calibration is not meant to be used to overcharge your LIPo batteries under any circumstance!

Troubleshooting Guide

The Stealth Touch is protected against faults and operator errors by the 3-Way Protection-System. Faults/Errors are displayed on the LCD screen and the interrupt the active process to protect the unit and the battery.

Error Messages:



15A Fuse: If the display is dark at power-up, you should check for correct wiring first and then should also check the input fuse

input fuse for protection, only replace with another 15A fuse (blue coloured housing) and no other types as these would not offer protection or correct function!





-x54-7

1. wrong setting for battery you connected? 2. contact/wiring problem?

1. discharge level of cells within pack to different?

2. bad contact at balancer?

Caution: only if optional temperature sensor is connected

1. battery to cold? 2. contact/wiring problem?

Caution: only if optional temperature sensor is connected 1. battery to warm? 2. contact/wiring problem?

Caution: only if optional temperature sensor is connected! 1. contact/wiring problem? 2. sensor defective?

Internal error, re-start your charger and if needed reset to factory defaults and calibrate output/ balancer again

Touchscreen Calibration

If you should ever recognise a big difference between the LCD display and your actual touch point, you may need to re-calibrate the positioning of the touchscreen!

How to re-calibrate the touchscreen:

with no power connected to the charger, keep the touchscreen pressed and then connect the power to the charger. 1. keep the screen pressed, the charger will beep to indicate the charger is connected to power first and if you keep the screen pressed it will make short beeps. At this time, detach your hand from the screen. NOSRAM 3. an arrow will now be displayed in the upper left corner, precisely press the end point of the arrow for 2sec an arrow will now be displayed in the lower right corner, precisely press the end point of the arrow for 2sec. 4. the new touchscreen calibration is stored and you are done. 5. K [CHARGER RESET] Touch Screen < Touch Screen < CALIBRATION Min=0000, 0000 Max=0000, 0000 Please wait... Min=0000, 0000 Max=0000, 0000

Recommended Charge Settings

Important: always follow the battery manufacturers recommendations first, our own recommendation should only be seen	
as a guideline for the most common battery packs!	

Battery Type	Chg Mode	Pack Volt	Current	DPeak	Trickle
LiPo 2S * 40-50C * 1/10 * ~5500mAh	LiPo	7.4V/2S	10.0A		
LiPo 1S * 40-50C * 1/12 * ~5200mAh	LiPo	3.7V / 1S	8.0A		
LiPo 2S * Low C * TX Pack * 2500mAh	LiPo	7.4V/2S	2.5A		
LiPo 3S * Low C * TX Pack * ~2500mAh	LiPo	11.1V/3S	2.5A		
LiFe 2S * 30-50C * 1/10 * ~4500mAh	LiFe	6.6V/2S	8.0A		
LiPo 2S * Low C * RX-Pack * ~2000mAh	LiPo	7.4V/2S	2.0A		
LiFe 2S * Low C * RX-Pack * ~1500mAh	LiFe	6.6V/2S	1.5A		
LiPo 2S * 20-35C * 1/10 Sub-C size	LiPo	7.4V/2S	5.0A		
LiPo 3S * 20-35C * 1/10 Sub-C size	LiPo	11.1V / 2S	5.0A		
NiMH 1/10 Sportpack (2000-3800mAh)	Linear		4.0A	20mV	Off
NiMH 1/10 Sportpack (>3800mAh)	Linear		5.0A	20mV	Off
NiMH AA/Mignon TX-Pack (~2500mAh)	Linear		1.0A	30mV	Off
NiMH RX Pack (~1500mAh)	Linear		1.5A	15mV	Off

For any other pack, make sure you select correct settings ("Chg Mode" and "Pack Volt") and charge with 1C* charge rate. Leave the settings "Cut Temp" (40°C for LiPo/LiFePo and 55°C for NiMH) and "Safety Timer" untouched. * C=Nominal capacity of the battery. E.g. with a nominal capacity of 4000mAh (4.0Ah), the battery can be charged with a max. current of 4.0A at 1C.

Repair Procedures / Limited Warranty

All products from Nosram are manufactured according to the highest quality standards. Nosram guarantees this product to be free from defects in materials or workmanship for 90 days (non-european countris only) from the original date of purchase verified by sales receipt. This limited warranty doesn't cover defects, which are a result of misuse, improper maintenance, outside interference or mechanical damage. interference or mechanical damage. "This applies among other things on: Cut off/changed original input: and/or output-wires Mechanical damage of the case, electronic components or PCB Humidity/Water inside the case Soldered on the PCB" Charger disassembly by customer Any modification of the charger done by the customer Over temperature failures due to blocking the fan or the cooling slots Reverse en larity at DC output

- Reverse polarity at DC output

To eliminate all other possibilities or improper handling, first check all other components in your model and the trouble shooting guide, if available, before you send in this product for repair. If products are sent in for repair, which do operate perfectly, we have to charge a service fee ac-cording to our pricelist.

With sending in this product, the customer has to advise Nosram if the product should be repaired white sending in the product, the customer has a davise invariant the product should be repaired in either case. If there is neither a warranty nor guarantee claim, the inspection of the product and the repairs, if necessary, in either case will be charged with a fee at the customers expense according to our price list. A proof of purchase including date of purchase needs to be included. Otherwise, no warranty can be granted. For quick repair- and return service, add your address and detailed description of the malfunction.

If Nosram no longer manufactures a returned defective product and we are unable to service it, we shall provide you with a product that has at least the same value from one of the successor series. The specifications like weight, size and others should be seen as guide values. Due to ongoing technical improvements, which are done in the interest of the product, Nosram does not take any responsibility for the accuracy of these specs.

With Nosram 25-Years Warranty products, the warranty terms on the Nosram 25-Years Warran-ty card do also apply. The legal warranty claims, which arose originally when the product was purchased, shall remain unaffected.

Nosram-Distributor-Service:

Package your product carefully and include sales receipt and detailed description of malfunction.

- Send parcel to your national Nosram distributor.
- Distributor repairs or exchanges the product.
- Shipment back to you usually by COD (cash on delivery), but this is subject to your national Nosram distributor's general policy.